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| **Steak n Shake VoIP Phone GUI Remote Access** | |  |
| **Purpose:** Unknown |
| **Author:** Unknown |

Intro

The Yealink VoIP phone base stations have a web GUI. This can be useful when the phone handset menus provide too little information or are unavailable. The web GUI can be accessed even when no phones are registered to the base station. From a computer already on the local network all you have to do is HTTP to its IP address. But since we are accessing it from across the Internet, there is a special procedure.

Procedure

* Log into the Steak N Shake [FortiManager](https://kb.sagenet.com/index.php/FortiManager) at [https://148.73.100.201](https://148.73.100.201/) and select the correct ADOM for the store you are looking for.
* Click the "Scripts" view at the top.
* Run the correct script to add the SSL tunnel.
  + If the site is on primary, check the box next to the "SSL VPN - ADD" script. Then click "Run Script Now"
  + If the site is on backup, run the "SSL VPN - ADD - CELLULAR BACKUP" script instead.
* If the script succeeds, connect to the [NOC Jumpbox](https://kb.sagenet.com/index.php/SageNet_Jumpboxes#NOC1JUMP) or open up browser on you computer and navigate to below address.
* Open a web browser and HTTPS to the site's public IP address on port 4443. Example: <https://66.166.179.162:4443/>
* Login using sagenet/sag3supp0rt
* Click on Phone Management 2, you should get a login prompt for the yealink base. login with user name and password for the base.
* **Please don't forget:** When finished performing maintenance on the base station, be sure to run the "SSL VPN - REMOVE" script on the same store. Failure to do so will cause a security vulnerability.

[A screenshot of a computer

AI-generated content may be incorrect.](https://kb.sagenet.com/index.php/File:Steak_n_Shake_Phone_SSL_Scripts.png)

Troubleshooting[[edit](https://kb.sagenet.com/index.php?title=Steak_n_Shake_VoIP_Phone_GUI_Remote_Access&action=edit&section=3)]

There are a number of reasons that the webpage may fail to load. One such issue might be the ISP modem not being correctly bridged. If the page fails to load, you may be able to get it to load over the backup connection. When it is safe to do so, unplug the cable in the WAN1 port and wait for the site to fail-over to backup. Then run the "SSL VPN - ADD - CELLULAR BACKUP" script and try again. Don't forget to reconnect the WAN1 cable and run the "SSL VPN - REMOVE" script when you are finished.

Release Notes

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| **Version** | **Date** | **Modified By** | **Changes Made** |
| 1.0 | Unknown | Unknown | Initial Issue |
| 1.1 | 07/14/25 | Tanisha Batta | Added to the template and adjusted formatting. |